



## **Online Community**

### **Forum Rules and Regulations**

Please read the rules and regulations before posting. This forum is a place where people can interact and hold discussions around different topics centered on school improvement and supporting schools in improvement. Education service centers and professional service providers, along with the Texas Center for District and School Support have access to this forum. This is a closed forum group outside of the above listed groups.

The rules and regulations are enforced by forum administrators and moderators, and at their discretion, they may delete posts that do not comply. Failure to comply with the rules and regulations will result in a ban from the forum or an end to the site.

- 1. Be courteous and considerate of everyone** – Support one another in answering questions and sharing resources. Remember that others may take a different approach than you. All posts should be professional and courteous. Please do not berate, degrade, or attack others (people or organizations) in this community. This rule will be strictly enforced.
- 2. Please use SEARCH first** - Use the forum’s search feature before you post to see if someone has already posted about the question or topic you are curious about. Click the “Search” button at the top right of the page.
- 3. Be descriptive when giving your topic a name** – post a descriptive topic name and stay away from topics entitled “HELP ME” or “I have a question”. Here is an example of a good subject topic: “Do I complete all quarterly goals when completing the targeted improvement plan?” Using a clear description in your subject line will assist people who may have the same question as you.
- 4. Do not post copyrighted material** - Providing or asking for information on how to illegally obtain copyrighted materials is prohibited.
- 5. Refrain from posting the same questions or topics in several forums** – Look to see which forum your post is best placed. We have designed the forums to support the following:
  - PSP (only)
  - ESC (only)
  - Priority support
  - IR support
  - Focus support
  - Submissions
  - General continuous improvement

If you find you need an additional forum, please contact TCDSS.

- 6. Do not use the private messaging (PM) function asking for help** - Do not send private messages to any users asking for help. If you need help, please make a new thread in the appropriate forum so the whole community can help and benefit.
- 7. Steer clear of acronyms** – In the world of school improvement acronyms are found everywhere, but in the forum, consider writing out what you mean. While this may take an extra moment or two, clarification will result in better communication with the group and more effective responses.
- 8. Avoid posts that do not add to the conversation-** New information is always welcome, but avoid echoing. Examples are “me too” in agreement or “I did not know that either”. Make sure your posts keep the dialogue alive.
- 9. Avoid sensitive/ identifying information** – do not post sensitive or identifying information on the forum. This forum is subject to public information requests. Do not include identifiable information within your post/thread. Stay away from posts such as: “The principal I work with in Example ISD, Sam Smith, is refusing to work with his team when he is completing his TIP – any ideas on next steps when working with him?” Try this instead: “Please share resources or techniques on how you have navigated working with a principal who chooses not to work as a team when developing the targeted improvement plan.”  
  
\*If you find you have a sensitive topic that you need support around, do not hesitate to call TCDSS for that type of support.
- 10. Avoid Advertising** – While we each may have our tried and true approaches, be aware of advertising for services and products. This forum is not designed to push products, but rather support one another in the work of continuous improvement across the state.

## Questions

What happens if I violate a rule or regulation?

- If you violate a rule or regulation, you will be warned and then banned on the second infraction. A username and password ban can be temporary or permanent. An administrator or moderator has the right to edit or hide any thread or post without prior warning.

How do I report if I see someone else has violated a rule or regulation?

- Report the thread or post to the moderators or forum administrators.

Who is in charge of moderating the forum?

- TCDSS staff members serve as moderators and forum administrators.

How do I give my campus principal access to this forum?

- Education service center representatives and professional service providers are the only members allowed access to this forum. Campus and district staff will not be provided a username/password.

What happens if I leave my role as a PSP or ESC member?

- Accounts will be deleted as PSP and ESC members leave their positions in the statewide network.

What if I have ESC colleagues who would like access to this forum?

- ESC colleagues outside of the Texas Turnaround Center are allowed access to the forum. Please contact TCDSS to obtain a username/password.